

11 February 2020

Dear Valued Customer,

On 4 February 2020, we announced that Cathay Pacific and Cathay Dragon will temporarily reduce 90% of passenger flight capacity into mainland China until the end of March 2020. There will also be significant reductions around the rest of the passenger network during this time. The total impact across the network will amount to a reduction of approximately 30% of passenger capacity. Whilst our freighter schedule remains largely intact, these changes will impact passenger belly cargo capacity. Please <u>click here</u> to read the capacity change announcement.

1. Please see below the passenger destinations that are affected by temporary suspensions:

Destination		Suspension Effective Date	February	March
Italy	Rome	1 Feb 2020	Suspended	Suspended
	Milan	1 Feb 2020	Suspended	3 flights per week (TBC)
Mainland China	Guangzhou	9 Feb 2020	Suspended	Suspended
	Zhengzhou	9 Feb 2020	Suspended	Suspended
	Chongqing	9 Feb 2020	Suspended	Suspended
	Changsha	9 Feb 2020	Suspended	Suspended
	Fuzhou	9 Feb 2020	Suspended	Suspended
	Haikou	9 Feb 2020	Suspended	Suspended
	Hangzhou	9 Feb 2020	Suspended	Suspended
	Kunming	9 Feb 2020	Suspended	Suspended
	Guilin	9 Feb 2020	Suspended	Suspended
	Ningbo	9 Feb 2020	Suspended	Suspended
	Nanjing	9 Feb 2020	Suspended	Suspended
	Nanning	9 Feb 2020	Suspended	Suspended
	Sanya	9 Feb 2020	Suspended	Suspended
	Qingdao	9 Feb 2020	Suspended	Suspended

> CATHAY PACIFIC CARGO

	Jinan	9 Feb 2020	Suspended	Suspended
	Wenzhou	9 Feb 2020	Suspended	Suspended
	Wuhan	9 Feb 2020	Suspended	Suspended
	Xian	9 Feb 2020	Suspended	Suspended
Korea	Jeju	9 Feb 2020	Suspended	Suspended
Philippines	Clark	10 Feb 2020	Suspended	Suspended
	Davao	11 Feb 2020	Suspended	Suspended
United States	Newark	10 Feb 2020	Suspended	Suspended
	Washington DC	14 Feb 2020	Suspended	Suspended
Taiwan	Taichung	13 Feb 2020	Suspended	Suspended
	Kaohsiung	13 Feb 2020	Suspended	3 flights per week (TBC)
United Kingdom	London Gatwick	17 Feb 2020	Suspended	Suspended
Maldives	Male	1 Mar 2020	4 flights per week	Suspended

- 2. **Details of frequency changes across the passenger network are available <u>here</u>. Please note that these changes are subject to ongoing review and may be adjusted as the current situation continues to develop.**
- 3. Our **freighter schedule** remains largely intact.

We remain flexible and welcome enquiries to support our customers in terms of extra sectors and passenger belly/freighter charters. Please contact our local sales representatives should you have any enquiries.

We sincerely apologize for the inconvenience caused to our customers and we will continue to provide timely updates in the event of further changes.

Yours sincerely,

Cathay Pacific Cargo