



CONSERVATION
SOCIETY OF
CALIFORNIA
TAKING ACTION FOR WILDLIFE

OAKLAND ZOO

Thank you for registering for Summer ZooCamp!

If you are on the waitlist, we will contact you if space becomes available.

If you need to transfer sessions or make other changes to your registration, please call us (510)-632- 9525 x280) or email us (zoocamp@oaklandzoo.org) and we will make the changes internally.

Your account statement will serve as a receipt for dependent care spending account reimbursement. The Oakland Zoo's tax identification number is 941687847.

If you are running late, or there is an emergency please call the ZooCamp cell phone – phone number will be provided in a later e-mail.

FREE PARKING:

- **Let the parking attendant know that you are dropping off for ZooCamp and they will wave you through. If the parking gate is lowered take a ticket from the parking ticket payment machine. Keep the ticket in your car. Do not throw away the ticket.** When leaving, reinsert your ticket and allow time for the parking gate to be lifted.
- When parking, please do not use the handicap spots for drop-off unless you have a placard.
- Parking machine tickets that are returned within an hour of being printed will require no payment.

DROP OFF / PICK UP:

- Drop off and pick up occurs at the “Lion Lookout” picnic area. Take the second left after the parking gate towards the “lower entrance.” Teachers and ZooCamp staff will be outside at designated tables.
- Please park your car and walk your camper to check in each day. Be sure not to park in the red zones, an AC Transit bus route now runs to the lower entrance of the zoo and the red zones are important for the bus to be able to maneuver our one-way loop road
- **During check in masks are required by campers and adults dropping off. Health check questionnaires will be asked and temperature checks will be done by your camper’s teachers daily.**
- **Please fill out the health questionnaire before 8:30am each day for a more expedited drop-off process.**
- Please note, dogs are not allowed in Knowland Park. We would appreciate it if you would not bring your pet with you for drop off or pick up.

PLEASE BE ON TIME:

- **Full day camp runs 9 am – 4 pm.**
 - **For this summer due to extended health screenings we will have a drop off window from 8:45-9:15am, and a pick-up window of 3:45-4:15pm**

- Camp groups quickly move all over the zoo, so it may be difficult to connect a late camper with their group.
- If your child will be absent please let us know by calling 510-632-9525 x123.
- Please be on time at the end of the day. A \$10.00 fee for every 15 minutes will be charged for late pick-ups after 4:15pm.

MONDAY:

- **Group assignments will be e-mailed the Friday before camp so you know who your teachers will be and who to check in with in the morning.**
- Drivers should plan to spend a few extra minutes checking in their campers on Monday morning (to meet teachers and receive t-shirts)

FOOD:

- Full day campers should **bring a lunch and two separate snacks, and a refillable water bottle.**
- Please pack your camper's snacks separate from their lunch and mark them with their name.
- Please avoid sugary drinks as these attract yellow-jackets. Water is a better choice.
- See the next page for conservation-minded lunch ideas.

DRESS:

- Summer temperatures are variable, so please dress in layers.
- Campers are required to wear a mask while at camp unless eating or drinking, we highly recommend purchasing re-usable masks that won't fall apart by the end of the day.
 - We will have extra camper masks on hand if necessary
- Sandals must have a heel strap and an ankle strap. No flip-flops please.
- Campers are required to wear their ZooCamp t-shirt every day. One camp shirt is included with every registration, if you would like to purchase extra camp shirts please email zoocamp@oaklandzoo.org or call the ZooCamp Hotline: 510-632-9525 x280.
- Be sure all sweatshirts, jackets, and hats are marked with your camper's first and last name. Unmarked clothing that is left behind will go to the zoo-wide Lost and Found.
- We are unable to apply sunscreen to campers due to COVID – please have campers come prepared for sunny days!

CANCELLATION/ TRANSFER:

- **Cancellation** 14 days or more before the event = 90% refund of the total balance.
- Cancellation 8-13 days before the event = 50% refund of the total balance.
- Cancellation less than 8 days before the event = 0% refund of the total balance.
- No refunds are issued due to camper absences, including absences due to illness.
- Registrations cannot be transferred to a different person.

- Transfers can be made if you contact us at least 8 days before your session begins and space is available in the desired class. However, if you register online for a new class and want to cancel your original registration, cancellation fees apply.

Call the ZooCamp Hotline (510-632-9525 x280) or email us at zoocamp@oaklandzoo.org to request a transfer or cancellation.

We look forward to meeting you all and sharing a wonderful day of nature and animals at Summer ZooCamp!

Thank you,
ZooCamp staff

Conservation-Minded Lunch Ideas:



Metal or bamboo lunch box or Tupperware



Reusable water



Fabric or beeswax wrap



Reusable