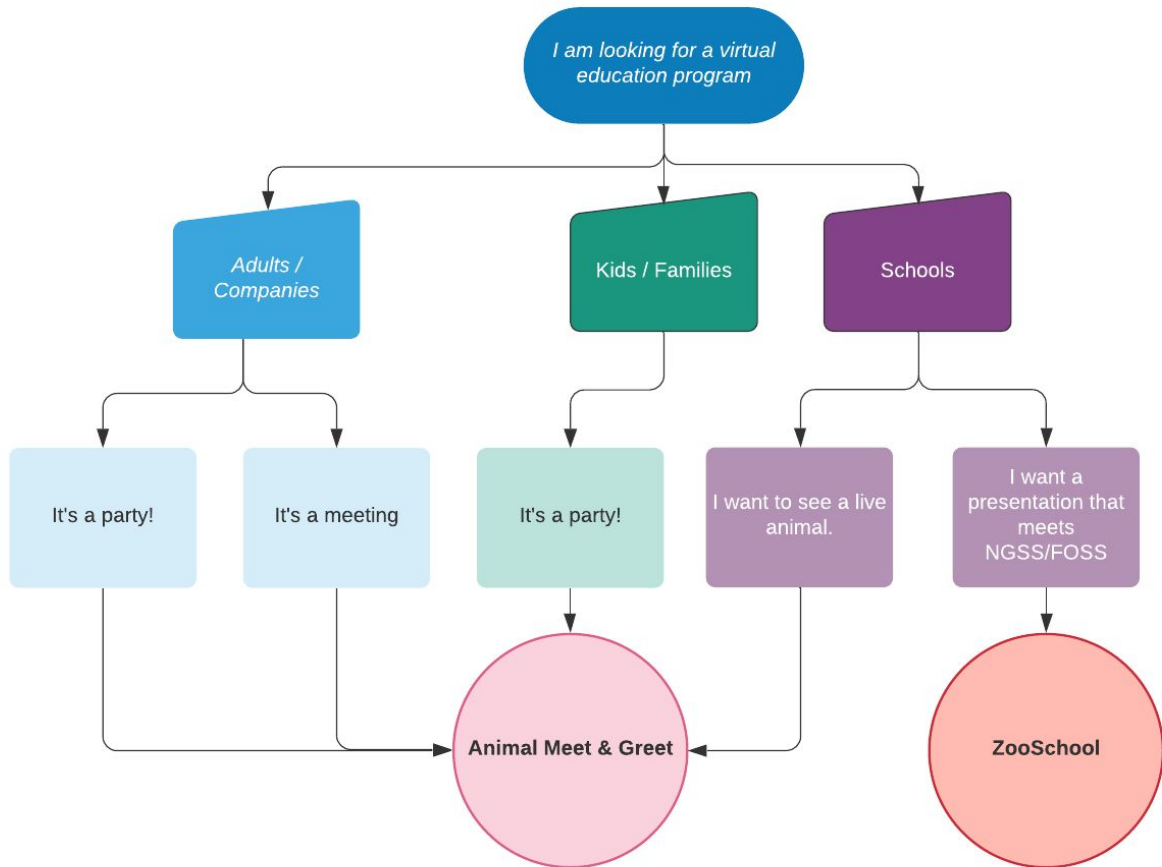




Zoo@Home LIVE Program Flowchart



FAQ for Virtual Programs

Will there always be a live animal in my Zoom meeting?

No. Some programs consist of a presentation with images and/or pre-recorded video. Select the Animal Meet & Greet option if you and your group would like to meet one of our ambassador animals live.

What parts of the Zoo will I be able to see?

Depending on the content of your program, we may be hosting the video call in one of our classrooms or at the educator’s home. Because we do not have reliable wifi

throughout the Zoo and in the interest of minimizing risk, it is not possible to host programs at some animal exhibits.

My child is having a birthday party, what should I book?

Our birthday party option is an Animal Meet & Greet (30 minutes).

My company is having a virtual picnic, are there options for adults?

Yes! The Animal Meet & Greets (30 minutes) are flexible to meet your event. From a virtual picnic to simply spicing up a meeting, an educator will introduce you to one of our ambassador animals via Zoom.

How many animals will be part of my Animal Meet & Greet?

The basic Animal Meet & Greet includes two ambassador animals depending on availability.

Who will I meet on my Animal Meet & Greet?

Our animals' health and mental wellbeing comes first. With this in mind, we cannot guarantee a specific animal for your program. Animals on your program may include:

- Tenrec
- Snake
- Skink
- Ferret
- Parrot
- Hawk
- Turtle
- Tortoise
- Invertebrate

Who else will be on the call?

One to two Zoo Education staff will be hosting your Zoom call. If you book a private program, you may invite as many additional participants as you would like. To maximize your experience, we recommend keeping your group under 30 attendees. Our Zoom account has a 100 device limit.

Can I book an in-person program through Zoo@Home LIVE?

In the interest of keeping you, our animals, and our staff safe and to adhere to county regulations, we are not currently offering any in-person programming.

Why can't I book an Animal Meet & Greet with an elephant?

Our animal care staff are working diligently to provide the best possible care for our animals. Unfortunately, this means they don't always have the capacity to welcome others into their space in a way that is safe given our current context.

Due to location and topography of the Zoo, cell service and wifi is spotty at best, so we are unable to provide live programming in public areas by an animal's exhibit.

I'm a teacher looking to do a virtual field trip for my class. What should I book?

Our Virtual ZooSchools are a great option for digitally exploring the Zoo. Each ZooSchool includes a 30 minute Zoom call with one to two educators. The first portion of the 'visit' will be a combination of slides and video clips, followed by an opportunity for your students to ask questions. ZooSchool lessons are designed for Transitional K through 5th grades, and are aligned with NGSS standards for each grade level.

Check out our Zoo@Home Distance Learning page for self-guided follow-up activities.

How far in advance should I book my program?

You may choose dates up to one month in advance from the webstore calendar. Only available dates and times will appear as options.

	Virtual ZooSchool	Animal Meet & Greet
Stand alone program	✓	✓
Live animal		✓
Presentation (may include video and/or images)	✓	
Adults		✓
Children	✓	✓
Private	✓	✓
Public		