Thank you for registering for Summer ZooCamp!

Please note: If your camper is registered for Busy Beasts (our preK, TK, K class for 4-5 year olds) you must provide documentation of your camper’s birth date (birth certificate or medical record) within 2 weeks in order to confirm your registration. Please submit your document through Camp and Class Manager or email to zoocamp@oaklandzoo.org. Failure to provide proof of age can result in the cancellation of your registration.

If you are on the waitlist, we will contact you if space becomes available.

If you need to transfer sessions or make other changes to your registration, please call us (510-632-9525 x280) or email us (zoocamp@oaklandzoo.org) and we will make the changes.

Your account statement will serve as a receipt for dependent care spending account reimbursement. The Oakland Zoo’s tax identification number is 941687847.

If you are running late, or there is an emergency please call the ZooCamp cell phone at (708)217-1387.

FREE PARKING:
- Take a ticket from the parking ticket payment machine. Keep the ticket in your car. Do not throw away the ticket.
- When parking, please do not use the handicap spots for drop-off unless you have a placard.
- When leaving, reinsert your ticket and allow time for the parking gate to be lifted.
- Parking machine tickets that are returned within an hour of being printed will require no payment.

DROP OFF / PICK UP:
- Drop off and pick up occurs at the Maddie’s Center for Science and Education. Take the second left after the parking gate towards the “lower entrance.”
- Please park your car and walk your camper into the auditorium each day. Be sure not to park in the red zones.
- Full day campers are picked up from the picnic area “Tiger Timbers”, half day campers are picked up from the shade structures in the courtyard.
- Please note, dogs are not allowed in Knowland Park.
PLEASE BE ON TIME:
- Full day camp runs 9 am – 4 pm.
- Half day camps run 9 am - noon.
- Before Camp Care starts at 8 am (Pre-registration required)
- After Camp Care ends at 5:30 pm (Pre-registration required)
- Camp groups quickly move all over the zoo, so it may be difficult to connect a late camper with their group.
- If your child will be absent please let us know by calling 510-632-9525 x123.
- Please be on time at the end of the day. A $10.00 fee for every 15 minutes will be charged for late pick-ups.

MONDAY:
- Group assignments will be posted outside the auditorium, please check these lists when you arrive.
- Drivers should plan to spend a few extra minutes checking in their campers on Monday morning (to meet teachers and receive t-shirts)

FOOD:
- Full day campers should bring a healthy lunch and two separate snacks
- Half day campers should bring one healthy snack.
- Please pack your camper’s snacks separate from their lunch and mark them with their name.
- Please avoid sugary drinks as these attract yellow-jackets. Water is a better choice.
- See the next page for conservation-minded lunch ideas.

DRESS:
- Summer temperatures are variable, so please dress in layers.
- Sandals must have a heel strap and an ankle strap. No flip-flops please.
- Campers are required to wear their ZooCamp t-shirt every day. One camp shirt is included with every registration, if you would like to purchase extra camp shirts please email zoocamp@oaklandzoo.org or call the ZooCamp Hotline: 510-632-9525 x280.
- Be sure all sweatshirts, jackets, and hats are marked with your camper’s first and last name. Unmarked clothing that is left behind will go to the zoo-wide Lost and Found.

CANCELLATION/ TRANSFER:
- Cancellation 14 business days or more before the event = 90% refund of the total balance.
- Cancellation 8-13 business days before the event = 50% refund of the total balance.
- Cancellation less than 8 business days before the event = 0% refund of the total balance.
- No refunds are issued due to camper absences, including absences due to illness.
- Registrations cannot be transferred to a different person.
Transfers can be made if you contact us at least 8 business days before your session begins and space is available in the desired class. However, if you register online for a new class and want to cancel your original registration, cancellation fees apply.

Call the ZooCamp Hotline (510-632-9525 x280) or email us at zoocamp@oaklandzoo.org to request a transfer or cancellation.

We look forward to meeting you all and sharing a wonderful day of nature and animals at Summer ZooCamp!

Thank you,
ZooCamp staff

Conservation-Minded Lunch Ideas:

Metal or bamboo lunch box or Tupperware
Reusable water bottle
Fabric or beeswax wrap
Reusable silverware