



**CONSERVATION
SOCIETY OF
CALIFORNIA**
TAKING ACTION FOR WILDLIFE

OAKLAND ZOO

ADVENTURE LANDING BIRTHDAY PARTY GENERAL INFORMATION

Celebrate a memorable birthday for your child in Oakland Zoo's fun-filled Adventure Landing: Ride the Australian Outback train, drive in a Serengeti Safari caravan, race for the finish in the South Africa Retro Racing arena, take the Bush Pilot Training class, experience the exhilarating Tiger Trek Coaster, and take a spin on the Conservation Carousel. Afterward, gather your friends and family together at one of our roomy party sites to sing Happy Birthday, eat, open presents, and have fun!

For more excitement, or to work off some of that cake, you and your party can choose to explore Oakland Zoo at your leisure and learn about our amazing animals: grab a map to check out daily animal feedings, walk down to the Children's Zoo to pet a goat, catch a spectacular view from the SkyRide or stroll through the Zoo looking at our magnificent tigers, elephants, giraffes, and more.

We have two party packages and four great outdoor birthday party locations to choose from. Make a reservation today for an unforgettable party in Oakland Zoo's Adventure Landing!

AGE LIMITATIONS..... All ages are welcome (Note that there are ride-height requirements on some rides)

SITE AVAILABILITY All birthday sites are available by reservation only, on a first-come, first-serve basis. When reserving for a birthday party at Oakland Zoo (see page 3), you will be asked to submit two ideal dates, in case your first choice is already reserved.

DAY & TIMES AVAILABLE 7 days a week, 10:00am-2:00pm. Note that Zoo hours vary seasonally; see www.oaklandzoo.org for current times.

FOOD & DRINKS Order from Oakland Zoo's catering menu for food, drinks, or bring your own. Any food ordered through Oakland Zoo must be ordered at least a week prior to the party date. Ice is not available onsite.

WHAT TO BRING Decorations, gifts, and guests. Balloons are not allowed.

NOT ALLOWED No balloons, alcohol, jumpers, amplified music, pets, piñatas, BBQ grills or balls. (BBQ grills are available at Zebra and Parrot Place.) Characters or mascots must be pre-approved before event.

BOOK YOUR PARTY Complete the reservation form and send via mail, fax, or email with the deposit of \$50 (half day) for confirmation. **Full payment is due 2 weeks prior to party.** Full payment is required for reservations made less than 2 weeks prior to the party.

Address: Oakland Zoo, PO Box 5238, Oakland CA 94605

Email: reservations@oaklandzoo.org

Fax: (510) 735-8840

- CANCELLATION & RAIN.....** **Deposits are non-refundable.** If reservation is cancelled less than 7 days no refund of any dollar amount will be issued.
Rain: In the event of scheduled rain on the day of your reservation, you may call or email Group Services to reschedule or cancel at least 3-5 days prior to your reservation. If you choose to keep your reservation with knowledge of inclement weather prior or on the day of your reservation, the Oakland Zoo will not issue a refund. We will call you the day of your reservation around 9:30am if the Zoo closes due to inclement weather.
Refunds: 7-10 days to process, and all issued tickets and passes must be returned to Group Services before a refund is issued.
- PARTY SITES** Oakland Zoo has four party sites to choose from. All are available for morning rental. Note that all sites are exposed to the elements.
- HEALTH & SECURITY.....** You and your guests are responsible for your own security during your party. We advise that you place all presents in the trunk of your vehicle if you plan on visiting the Zoo after your party. In an emergency, you can contact general Zoo security by dialing 911. Oakland Zoo has trained emergency medical technicians on grounds during Zoo hours.
- CLEAN-UP & DAMAGES.....** You and your guests are responsible for the clean-up of your site after your event. If your site is not cleaned up or damaged, Oakland Zoo will issue you an invoice to cover clean up and any repair costs.
- BEHAVIOR** While we encourage you to have a great time at your event, we ask that you respect other Zoo guests. Any unruly behavior will be met with dismissal from Zoo property, with possible further legal action. No refunds will be offered.
- PARTY PACKAGES** We offer two party packages: Premier and Standard:
 Both party package includes one party site rental from (10:00am – 2:00pm). With any party site reservation, you and your guests are eligible for the discounted Oakland Zoo admission group rate of \$15.00 per child and senior and \$19.00 per adult (12 admission tickets are included with our Premier Party Package – more details on page 4).
 Parking is \$10.00 per vehicle and must be ordered in advance of the party date. (With the Premier Party Package, you receive six parking passes – these are distributed to you once the deposit is paid.) Parking passes must be distributed to your party guests before they enter Zoo grounds. Parking passes are required.
 Once your balance is paid, you may pick up your full party package at Oakland Zoo, any weekday 9:00am – 4:00pm, or it can be mailed via certified US mail to you. We do not grant refunds on prepaid items. Please note there is no will call; all passes expire on the day of the party and cannot be refunded or exchanged.

Please note: Oakland Zoo is closed on Thanksgiving and Christmas and for our annual Walk in the Wild event (held in June - check www.oaklandzoo.org for current dates). No reservations are accepted for these dates.



ADVENTURE LANDING BIRTHDAY PARTY REQUEST FORM

INSTRUCTIONS

- A. Fill out all three sections: Contact Information, Party Information and Additional Items
- B. Fax to (510) 735-8840, e-mail to reservations@oaklandzoo.org, or mail, with deposit (check or credit card information) to:
 Oakland Zoo / Group Services
 P.O. Box 5238
 Oakland, CA 94605
- C. Balance must be paid 2 weeks prior to party date to receive all party tickets and passes.

A deposit \$50 must be received **with the completed reservation form to reserve your site**. Reservations made **less than two (2)** weeks in advance must pay in full upon reservation. Send checks or credit card payments to the above address. There is a \$25 fee for all returned checks. Checks are not accepted less than 2 weeks prior to your event. Cash payment is accepted in person at Oakland Zoo.

I. CONTACT INFORMATION (* required information)

REGISTERING ADULT

- *Full Name: _____
- *Address: _____
- *City, State, & Zip Code: _____
- *Daytime phone: _____ *Evening phone: _____
- *Email: _____ How did you hear about us? _____
- *Zoo Member? N Y Member #: _____ Exp. Date: _____

Birthday Child's Information

- *First Name: _____ *Age turning: _____ *Gender: M F

II. PARTY INFORMATION

- A. Requested Date and Time of your Party (give your two best options):

*Date: _____ *Time: 10am-2pm

OR


*Date: _____ *Time: 10am-2pm


The Zoo is typically open from 10am to 4pm daily and Ride hours of operations are 10am to 4pm weekdays and 10am to 5pm weekends. Hours vary seasonally. For general Zoo questions on the day of your party, please call 510-632-9525. The Zoo is closed on Thanksgiving and Christmas and for our annual Walk in the Wild event. For questions regarding your party reservation, please call Group Services at 510-632-9525 x200 Monday through Friday, 9:00am to 4:00pm.

III. PARTY INFORMATION (continued)


***A. Requested Site:** BBQ grills are available at Zebra Zone and Parrot Place. Sites are reserved on a first-come, first-serve basis.)

1st Choice _____ 2nd Choice _____ 3rd Choice _____

 **Parrot Place:** Next to Adventure Landing, 5 round tables approx. 40 ppl. BBQ grill

 **Zebra Zone:** Next to Adventure Landing, 5 round tables approx. 40 ppl. BBQ grill

 **Grizzly Bear Green:** Next to Adventure Landing, 5 round tables approx. 40 ppl.

 **Sun bear Station:** In Adventure Landing, 5 round tables w/umbrellas, approx. 40 ppl.

***B. Requested Package:** (select one)

_____ **Premier Party Package** - \$350 member / \$375 non-member

- 1 Party Site AM (10:00am- 2:00pm)
- 1 Wristband (unlimited rides)
- 6 Parking Passes (must be distributed to guests before entering Zoo)
- 12 Oakland Zoo admission passes (for child or adult)
- 44 Rides Tickets (rides require 1-2 tickets, not good for SkyRide)
- Additional wristbands, passes, and tickets available for purchase
- Party Items Cannot Be Substituted**
- TOTAL VALUE: \$659(Members) \$684 (Non-Members)*

_____ **Standard Party Package** - \$225 member / \$250 non-member

- 1 Party Site AM (10:00am- 2:00pm)

**With either package, you and your guests are eligible to purchase additional discounted admission passes for \$15.00 per child and senior (regular rate is \$20.00) and \$19.00 per adult (regular rate is \$24.00) when you preorder passes or pay at the admission booth on the day of the party. Mention your reservation name for the discount. Passes are not valid after reservation date.*

IV. *ADDITIONAL ITEMS (May be preordered any time prior to party. We can mail them certified to you or you can pick them up from our office Monday through Friday, 9:00am to 4:00pm)

If you would like to purchase any of the following additions, please write in the quantity (these rates are offered are discounted compared to our regular rates): **All Ticket Sales Are Final**

- Child or Senior Zoo Admission Passes: (*Under 2 yrs. free*)Quantity: _____ @ \$15 each
- Parking Passes: (*Must be distributed to guests before entering Zoo*)..Quantity: _____ @ \$10 each
- Adult Zoo Admission Passes:Quantity: _____ @ \$19 each
- Wristbands (*unlimited rides*):Quantity: _____ @ \$14 each
- Ride Ticket Books (*16 tickets*):Quantity: _____ @ \$24 each

(For your convenience, all food prices include sales tax. Plates, napkins and utensils provided)

V. FOOD & BEVERAGE -FOOD MUST BE ORDERED AT LEAST 8 DAYS BEFORE YOUR EVENT

[For your convenience, all food prices include sales tax]

MAIN CONTACT PERSON FOR FOOD AND CAKE NAME _____
FOOD DELIVERY TIME _____ AM/PM CELL # _____

PIZZAS - In-house Baked Pizzas

CHEESE House made Marinara Sauce Mozzarella Cheese.	Quantity _____	\$23 each
PEPPERONI House made Marinara Sauce Mozzarella Cheese, Pepperoni.	Quantity _____	\$23 each
VEGETARIAN House made Marinara Sauce Mozzarella Cheese, Assorted Vegetables. [Onions, Bell Peppers, Olives & Mushrooms]	Quantity _____	\$23 each

WHOLE PIZZAS NOT AVAILABLE DAY OF

SNACKS - Pre-packaged items

SMUCKER'S PEANUT BUTTER & JELLY SANDWICH	Quantity _____	\$3 each
RICH'S CHOCOLATE CHIP COOKIES	Quantity _____	\$4 each
RICH'S SUGAR COOKIES	Quantity _____	\$4 each
SWEET TREAT RICE KRISPY TREATS [GLUTEN FREE] Chewy Marshmallow with Brown Butter and Sea Salt.	Quantity _____	\$3 each

BEVERAGES*- Individually Packaged

HONEST KIDS JUICE POUCH		
APPLE -Quantity _____	FRUIT PUNCH- Quantity _____	\$3 each
12FL. OZ CANNED WATER	Quantity _____	\$4 each
16FL. OZ. CANNED SODA		
SPRITE Quantity _____	COKE Quantity _____	DIET COKE Quantity _____
		\$5 each

**Please note: Ice in bulk is not provided and not available on-site.
Guest need to provide their own Ice.*

BIRTHDAY CAKE -By Saint Butter Bakery's Chef Renee Moreno

1/2 SHEET VANILLA SPONGE CAKE**		
FROSTING- CHOCOLATE _____	OR VANILLA _____	\$45 each
ANIMAL PRINT FONDANT DÉCOR: TIGER _____	OR LION _____	OR GIRAFFE _____
ZEBRA _____		

**MAKE IT GLUTEN-FREE _____

VI. TOTAL COST

III. Party Package (pg. 4) \$ _____ [Standard: \$225/\$250 or Premier: \$350/\$375]
IV. Additional Items (pg. 4) \$ _____ [No will call for parking or admission passes]
V. Food & Beverages (pg. 5) \$ _____ [Must be ordered 1 week prior to party]

Total Cost \$ [Reservations under 2 weeks must be paid in full]

VII. ADD PAYMENT (make checks payable to: Oakland Zoo OR pay via credit card)

***Checks are not accepted less than 2 weeks prior to your event**

Type: (check one) ___ Visa ___ Master ___ Disc ___ Amex ___ Check ___ Cash ___ M.O.
Cardholder's Name: _____ Signature: _____
Card Number: _____ Expiration Date: ____/____ Security Code: _____
[] Charge deposit (\$50 half day/\$100 full) [] Charge full balance

*** For Premier Party Packages, the 6 parking passes are distributed once the deposit is paid. Your balance is due 2 weeks prior to your party. Once balance is paid, you may pick up your full party package at Oakland Zoo, any weekday 9:00am - 4:00pm, or it can be mailed via certified US mail to you. We do not grant refunds on prepaid items.**

The Contact Person shall indemnify, defend and hold harmless Oakland Zoo (represented by the Conservation Society of California) and their officers, agents, and employees from any and all claims, losses, costs, or liabilities accruing or resulting to any persons, firm, corporation or other public or private entity for damages of any kind, including, but not limited to injury, harm, sickness or death, to persons or property from any cause whatsoever arising from or in any way connected with the activity specified. It is understood that by signing, you have received, read, understood, and will comply with all rules, policies, and terms of the Rides Birthday Party information sheet and agreement.

VII. *SIGNATURE OF APPLICANT _____ **Date** _____