



## COVID-19 Response

3/12/2020

With the COVID-19 outbreak causing so much uncertainty, I felt it was important for me to personally communicate to our customers, employees and partners that we are fully prepared and do not foresee any impact whatsoever on the delivery of our services.

Security has always been a top priority in providing Maximo as a Service, and our ISO Certification has required us to have tested Disaster Recovery and Business Continuity plans in place for years. An inherent benefit of being a cloud-based company is that our technology provides us the ability to work remotely (and we often do), so should that become a requirement, it would be a non-event and completely transparent to our customers.

Our team is closely monitoring developments on the outbreak and are taking the appropriate steps at our headquarters — consistent with CDC and WHO recommendations — to help support the ongoing health and safety of our employees and visitors. We have always believed in scheduling flexibility for our team members and have encouraged them to take whatever steps are necessary to care for themselves and their families, and we will continue to do so.

Should you have any concerns, feel free to reach out to anyone at Projetechnology. As always, we're here to help.

Thank you for your continued trust.

Steve Richmond, Founder/CEO  
Projetechnology Inc.