



# What Drives Your Surprise Bill Compliance Program?

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If your answer isn't data and data science, you have room for improvement. Why? Because data and data science help to:

- Establish the best strategy for initial pricing, if your objective is to minimize disputes
- Determine the best negotiation strategy to avoid the independent dispute resolution (IDR) process
- Create the most compelling briefs for IDR that anticipate and counter the provider's offer justification

## End to End...to Best End Result

With MultiPlan's End-to-End Surprise Bill Service, you not only get a service that helps improve your compliance and handles the process for you from identifying surprise bills through IDR, but you also benefit from our extensive data and data science teams that have built and/or continue to shape tools like:

- Our proprietary algorithm for validating claim severity, used today to help drive negotiation and IDR offers and, coming soon, to help determine the most effective initial price on a claim-by-claim basis
- Data-driven analytics and tools for compiling comprehensive and persuasive briefs to support our IDR final offers
- Reports, trends and insights, soon to be available in a portal in near real-time

## Converting Data to Wisdom

With all the change and complexity the No Surprises Act (NSA) introduced – and continues to clarify – there is much to learn. What we know for certain is this: data and the ability to convert it to wisdom through data science is key to complying with the NSA without overtaxing your resources or overpaying on surprise bills.

Talk to us about your experience, and how data and data science can help.