

Infographic

CareRadius™

An Integrated and analytics-driven care management platform that drives higher quality and cost outcomes

Delivering value across the care continuum

CareRadius™ from EXL Health enables transparency across the care continuum, giving health plans quick and seamless access to real-time data that:







Drives quality



Improves workflows



Reduces administrative costs



Enables effective medical cost management



The platform provides end-to-end care management workflows to support health plans in their mission to meet the clinical, social, and behavioral needs of vulnerable populations, ensuring the effective use of healthcare resources while meeting required quality, compliance, and accreditation standards.

Seamless and digitally-enabled workflows create efficiencies across operations and support and automate the full authorization lifecycle - from requests for review to correspondence with members and providers, all the way to grievances and appeals.

CareRadius™ has delivered proven, outstanding results across all care

Intelligent operations drive results

management functions, including:

Improved by

Engagement

management

Improved by

Engagement

management

for chronic disease

Meeting targets

turn-around times

for utilization management

reduction in behavioral health

re-admission rates Taking data from everywhere reduction in medical re-admission rates for members.

CareRadius™ can be used to perform utilization management, case/disease management, and population



health programs across all lines of business, and is capable of ingesting and consuming data from virtually any source to create meaningful, actionable insights. And, the platform can support expansive program capabilities, including specialty case management programs, transitions of care, and chronic condition management. A 360-degree Member View

Through robust and comprehensive data integration,

aggregation, and management capabilities, CareRadius™ provides a single environment for all members of the care team to collaborate on the delivery of care. Users can share



the same complete view of the patient, a single unified care plan, and stay up to date on member activities, including medical, behavioral, and social determinants. Large, U.S. Regional health plan improves reporting capabilities, increases member

The challenge

The health plan was seeking a management system that provided a 360-degree member view and offered full integration across all care disciplines. They wanted to streamline and automate workflows, enhance collaboration, and efficiently provide reporting required by their employer plans and regulators.

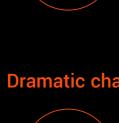
engagement, and boosts star rating

The solution

The health plan implemented CareRadius™, which is based on flexible, open architecture that allowed the health plan to configure customizations and integrations as needed, both now and as future needs evolve.

The outcomes

Improved case management process and increased member engagement rate



substantial increase in member engagement. Dramatic change in reporting capabilities and timeliness

With CareRadius™, the health plan now is able to produce

With CareRadius™, the health plan significantly reduced the time

to identify and load new care management cases, which led to a

comprehensive and integrated reporting. This includes both standard out-of-the-box reports and self-configured reports.



Significantly increased regulatory compliance

CareRadius™ includes an out-of-the-box solution to simplify



regulatory compliance reporting processes. The solution features real-time integration with core enterprise systems and the Center for Medicare and Medicaid (CMS) Medicare Part D compliance reporting.

Increased star rating from 3 to 4.5



The CMS star rating helps members and their families compare plan performance and quality for various Medicare plans.

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