



# HEART

Hazel's **Early Assessment, Response, and Treatment (HEART)** Protocol increases access to timely and quality behavioral health care for students. The HEART Protocol is delivered in conjunction with Hazel's urgent care model, creating a single entry point to comprehensive student health.

Through the HEART Protocol, students will have timely access to:

- **Mental health screening**
- **Teletherapy**
- **Crisis support**
- **Care navigation**

All services are made available through **Hazel At School** and **Hazel At Home**. Clinical workflows are designed to work in conjunction with existing school counselor and nurse protocols.

**Currently, 70% of parents opt-in** to Hazel Behavioral Health services when referred by a counselor. On average, students are screened and complete intake appointments with a mental health professional in **less than 1 week**.



Have questions?  
Reach out for more info:

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