

Solution

AuthentiCare® Electronic Visit Verification (EVV)

Configurable EVV Solution That Can Ensure Compliance and Improve In-Home Care

AuthentiCare prepares you to meet the requirements of the 21st Century Cures Act with an easy-to-use platform enabling both your personal care workers and your business while securing federal funding, improving program efficiencies, reducing administrative costs and enhancing care. It frees up home care providers from time-consuming, error prone paper processing with one automated solution. The trusted mobile app, responsive support team and visit maintenance capability promote better outcomes.

With comprehensive reporting on services provided, AuthentiCare-enabled providers deliver better care quality. The use of EVV data can help pinpoint issues. With gained program efficiencies, more services can be offered to members with chronic conditions.



The AuthentiCare Advantage

- Measurably improve your program with an easy-to-use platform
- Deliver efficiency that improves quality of care with comprehensive reporting
- Leverage a powerful mobile app that drives operational efficiencies and enhances program integrity
- Multi-Device EVV solutions to adapt to all situations for personal care workers
- Compliant technology

Meet the needs of every payer, provider and agency with a powerful mobile app that drives operational efficiencies and enhances program integrity.

- Schedule real-time alerts for late and missed visits
- Capture Workers' location and service times
- Verify services rendered with client eSignature
- Automated claims and billing (837 and 835)
- Aggregate vendor-agnostic data
- Interface to MMIS Systems
- Configure access and views
- Out-of-the-box provider dashboards and reports
- Generate reports to assist in payroll processing

Why Fiserv and AuthentiCare?

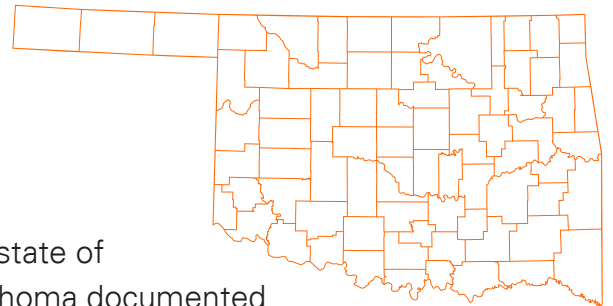
Fiserv has successful EVV implementations in several states and more than a decade of field-tested experience. Our deep expertise in EVV helps you leverage the benefits of the 21st Century Cures Act while maximizing incentives and avoiding penalties.

EVV Implementation Incentives

State healthcare agencies can receive up to **90 percent contribution from federal funding** to design, develop and implement an EVV solution.

Up to **75 percent contribution from federal funding** is available for ongoing system operation and maintenance.

Funding is available whether you oversee your own EVV system or rely on an outside contractor.



The state of Oklahoma documented

\$12M

in program savings in its first two years with EVV, while also reporting a

 **10%** reduction in fraud and a

 **500%** ROI

Source: Oklahoma Department of Human Services study, "Impact of OK AuthentiCare Electronic Visit Verification (EVV) on ADvantage Program Budget," 2013

Connect With Us

For more information about AuthentiCare:
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Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today.

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