



Harness the power of unified communications

# Accession UC

## Unified Communications as a Service

It's no longer enough to have a business communications system only for voice calls from a desk phone. Modern businesses need to communicate over multiple channels – voice, video, email and messaging. And they need them to be integrated and accessible anytime and from any device – desktop PC, laptop or smartphone. That's a tall order, but one that's made easy with our cloud-based Unified Communications as a Service (UCaaS) solution. We take care of the details for you.

- No upfront costs for hardware and software
- No extra cost for upgrades or enhancements
- Scales with your company as it grows
- Predictable subscription-based pricing

## Empower Your Always-On Workforce

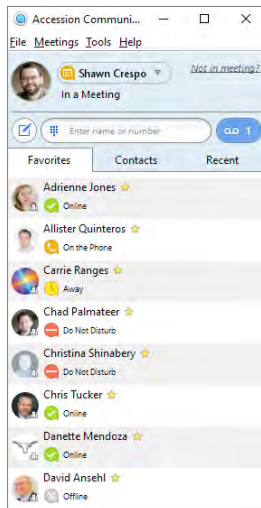
- + Unify Your Communications**  
Integrate voice, video, presence, instant messaging and email into a single platform with Accession Communicator for desktop or mobile devices. (Read more on next page.)
- + Enable Employees Wherever They Are**  
Supporting a distributed workforce is easy with our cloud-based platform. Employees can connect wherever they are with any Internet-enabled device.
- + Bring Your Own Devices**  
With our service, your employees can use their own desktop PCs, smartphones, tablets, laptops or other mobile devices to access our cloud-based solution.
- + Get Uninterrupted Access**  
Access all the capabilities of our UCaaS platform anywhere, anytime. In the event of a power outage or natural disaster, calls can be forwarded to any phone.
- + Extend the Office Phone**  
Twin your office phone features like dialing plans, outgoing caller ID and ACD hunt groups on smartphones, tablets, laptops or other mobile devices.
- + Manage Your UC Experience**  
Easily manage business telephony features, call routing, contacts, messages, user profiles and more with our intuitive UC interface.



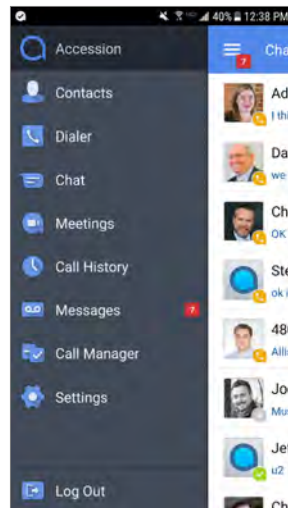
# Accession UC

## Anywhere, Anytime, Any Device

Access powerful communications features whether you're working from the office, home or on the road. Accession Communicator is a user-downloadable application that extends UC capabilities to desktop PCs, laptops, tablets or smartphones. It's the ideal solution if you have remote and mobile workers – especially those that bring their own devices.



Accession Communicator  
Desktop Software



Accession Communicator  
Mobile Application

### ACCESSION COMMUNICATOR SUPPORTS:

- + Calling features, dial plans and outgoing caller ID available on users' office phones
- + Wi-Fi, 3G/4G or wired connections
- + Access to the corporate contacts directory
- + Instant messaging (IM) and presence
- + Click to call, chat or conference
- + Point-to-point video for video-enabled devices
- + Windows, MacOS, iOS and Android operating systems
- + SILK audio codec for high-quality voice

### INSTANTLY IMPROVE PRODUCTIVITY WITH THESE UC FEATURES:



#### Control Incoming Calls

Set home or office call presence and preferences from wherever you are to guarantee important calls reach you and others go to voice mail.



#### Seamless In-Call Transfer

Using Accession Communications, users can transfer active calls from mobile to desktop without interrupting the call.



#### Unify Messaging

Get a single interface for wireline and wireless messages, with alert to new messages on any line.



#### Visual Voice Mail

With an optional speech-to-text transcription service, users can not only listen to voice mail, they can read it, too.



#### Centralize Contacts

Accession Communicator integrates contacts from various sources like email or .csv files, so users can find them all in one place.



#### Business SMS

Easily send and receive 1:1 text messages between business Direct Inward Dial (DID) phone numbers and SMS-enabled devices.



#### Synchronized Instant Messaging

1:1 and group instant messages (and SMS if enabled) are synced between desktop and mobile clients.



#### Access Web & Video Conferencing

Access optional Accession Meeting for video and web collaboration either scheduled or uplifted from an Accession call or IM in progress.

### FOR MORE INFORMATION

 [www.cti-stl.com](http://www.cti-stl.com)  636.537.7200