



NEWS RELEASE

FOR IMMEDIATE RELEASE

NYSEG and RG&E Preparing for Thunderstorms and High Winds Across the State

Service disruptions possible as strong thunderstorms expected

BINGHAMTON, New York — August 26, 2020, 5:30 p.m. — NYSEG and RG&E, subsidiaries of AVANGRID Inc., are preparing for high winds and rain associated with incoming thunderstorms expected to hit their service areas Thursday afternoon and into the weekend. As a result of the storms, customers may experience service disruptions. The storm is expected to impact most of the NYSEG and RG&E footprint, which includes the Western New York, Rochester, Southern Tier, Capital Region, Hudson Valley and Westchester regions.

Current forecasts call for thunderstorms to begin early Thursday afternoon in the western part of the state and continue moving east into the evening. The storms are expected to bring heavy rain and winds, with gusts potentially reaching upwards of 55-60 mph. An additional round of storms is expected to impact the state on Saturday. The strong winds and rain have the potential to bring down trees and limbs, causing damage to overhead power lines and other electrical equipment. The companies urge customers to monitor local forecasts and prepare for the possibility of service interruptions.

The companies' storm readiness teams have been monitoring weather forecasts, planning, readying crews and equipment, mobilizing employees for storm duty and have additional contract tree and line crews ready to help restore service should outages occur.

Recognizing that many residents are currently home due to the ongoing COVID-19 situation, for everyone's safety, the companies asks customers to observe a six-foot social distance if they must be near our workers and always remain outside the work zone. Allowing crews to remain uninterrupted and focused on their work enables workers to determine damage and make repairs more quickly.

NYSEG and RG&E will provide updates throughout the event to the general public on their website and social media channels (Facebook and Twitter). Customers should also sign up for email alerts and download the NYSEG or RG&E mobile app to get the most up-to-date information.

The companies also offer customers the following reminders to prepare for the storm and stay safe if power outages do occur.

Before a storm strikes:

- Sign up for Outage Alerts to receive updates automatically by phone, text, or e-mail as the company updates the status of the restoration process in their area. Customers can sign up for outage alerts by visiting [here](#) for NYSEG and [here](#) for RG&E.
- Download the NYSEG or RG&E mobile app to get up-to-date information on storm activities and restoration.
- Keep battery-operated flashlights and radios on hand, along with supplies of drinking water and non-perishable foods.
- Make sure that smart phones, tablets and other mobile devices are fully charged.
- Fill your car's fuel tank.

Stay Away From Downed Wires:

- Stay at least 30 feet from a downed power line.
- If a downed wire comes in contact with your vehicle, stay inside and wait for help. If you must get out because of fire or other danger, jump clear of the vehicle to avoid any contact with the vehicle and the ground at the same time. Land with your feet together and hop with feet together or shuffle away; don't run or stride.
- **NYSEG customers should call 1.800.572.1131 and RG&E customers should call 1.800.743.1701** to report downed power lines or other hazardous situations.

During a Power Interruption

- Contact neighbors to see if their power is off. A loss of power may be the result of a blown fuse or a tripped circuit breaker.
- To report a power interruption, contact NYSEG at 1.800.572.1131 or RG&E at 1.800.743.1701.
- Keep refrigerators and freezers closed as much as possible. Most food will last 24 hours if you minimize the opening of refrigerator and freezer doors.

Power Restoration Priorities:

The companies' first priorities are to respond to reports of downed power lines to keep the public safe. **(NYSEG customers are asked to call 1.800.572.1131) (RG&E customers are asked to call at 1.800.743.1701)** to report downed wires. Once this vital public safety work is complete, the company will:

- Assess the damage to the electricity delivery system.
- Develop a detailed restoration plan.
- Make repairs as quickly as possible.

For additional information, including storm preparation tips, storm safety information, generator safety information, restoration priorities and emergency resources, visit Outage Central at **NYSEG.com** or **RGE.com** and on the company's social media pages:

- **Facebook: @NYSEandG**
- **Twitter: @NYSEandG**
- **Facebook: @RochGandE**
- **Twitter: @RGandE**

#

About NYSEG: New York State Electric & Gas Corporation (NYSEG) is a subsidiary of AVANGRID, Inc. Established in 1852, NYSEG operates approximately 35,000 miles of electric distribution lines and 4,500 miles of electric transmission lines across more than 40% of upstate New York. It also operates more than 8,150 miles of natural gas distribution pipelines and 20 miles of gas transmission pipelines. It serves approximately 894,000 electricity customers and 266,000 natural gas customers. For more information, visit www.nyseg.com.

About RG&E: Rochester Gas and Electric Corporation (RG&E) is a subsidiary of AVANGRID, Inc. Established in 1848, RG&E operates approximately 8,800 miles of electric distribution lines and 1,100 miles of electric transmission lines. It also operates approximately 10,600 miles of natural gas distribution pipelines and 105 miles of gas transmission pipelines. It serves approximately 378,500 electricity customers and 313,000 natural gas customers in a nine-county region in New York surrounding the City of Rochester. For more information, visit www.rge.com.

About AVANGRID: AVANGRID, Inc. (NYSE: AGR) is a leading, sustainable energy company with approximately \$35 billion in assets and operations in 24 U.S. states. With headquarters in Orange, Connecticut, AVANGRID has two primary lines of business: Avangrid Networks and Avangrid Renewables. Avangrid Networks owns eight electric and natural gas utilities, serving more than 3.3 million customers in New York and New England. Avangrid Renewables owns and operates a portfolio of renewable energy generation facilities across the United States. AVANGRID employs approximately 6,600 people. AVANGRID supports the U.N.'s Sustainable Development Goals and was named among the World's Most Ethical Companies in 2019 and 2020 by the Ethisphere Institute. For more information, visit www.avangrid.com.



Learn about the Iberdrola Group's global pandemic response at its [COVID-19 Hub](#).