# General Customer Service Charges Rate Schedule

**AVAILABLE:** To all retail service Customers for miscellaneous service operations.

**APPLICABLE:** To any Customer which purchases retail power and energy from the District.

## Customer Service Charges:

### Connect Charge

Applicable to every new account, move, transfer, etc., except for the two landlord options as follows herein.

- **Landlord Option 1** - Applicable to landlords who have a landlord agreement on file agreeing to have electric service put into their name without District notification when a tenant disconnects from electric service. **$5**
- **Landlord Option 2** - Applicable to landlords who have a landlord agreement on file agreeing to have electric service put into their name but requires notification by the District when a tenant disconnects from electric service. **$10**

### Late Payment Charge:

Applicable to accounts on or after the sixth calendar day from the due date. The late payment charge shall be $15 or 3% of the Customer's amount past due, whichever is greater.

### Collection Fee:

Applicable to delinquent accounts in which there is a personal visit made to the Customer's premises to collect on an amount that is in arrears. (Not to be charged in addition to a reconnect fee.) **$85**

### Reconnect Charge:

Applicable to all accounts that have been disconnected for nonpayment. **$35**

### Insufficient Funds Check Fee:

Applicable to accounts when a Customer's check is returned to the District from a banking institution due to insufficient funds. **$30**

---

**TAX CLAUSE:** In the event of the imposition of any new or increased tax or any payment in lieu thereof, in excess of that provided for under Article VIII, Section 11 of the Nebraska Constitution, by any lawful authority on the production, transmission, or sale of electricity, the rate provided herein may be increased to reflect the amount of such tax or in lieu of tax increase.

---

**Effective:** January 1, 2024

**Approved:** 11/9/23  **Resolution No.:** 23-55  **Issued By:** [Signature]
GENERAL CUSTOMER SERVICE CHARGES RATE SCHEDULE

(Name of Schedule)

Temporary Service Charge: $300

Applicable to the installation (and subsequent removal) of single-phase temporary service requiring an extension from existing distribution secondary of one span or less in accordance with the District’s General Extension Policy for Retail Electric Services and Facilities. Includes installation of a meter on a Customer supplied service pole and meter loop.

Advanced Metering Opt-Out Program:

Applicable to a residential Customer that elects to opt-out of the District’s advanced metering program and instead take service at its premises through an analog mechanical meter. Customer must choose from two options for obtaining monthly meter readings as follows herein:

Meter Replacement Charge: $205
A one-time charge to remove the existing AMI meter and replace it with an analog mechanical meter.

Monthly Meter Reading Charge (Option 1) - Applicable to Customers that read their own meter each month and provide the meter reading to the District in accordance with District policies and requirements. District personnel shall read the meter every third month.

Monthly Meter Reading Charge (Option 2) - Applicable to Customers that have chosen to have District personnel read the meter every month.

$30/mo.

$70/mo.

RESERVATION OF AUTHORITY AND RIGHT TO AMEND:

The District retains and reserves the right, power and authority to modify, revise, amend, replace, repeal or cancel this rate schedule, at any time and in whole or in part, by resolution adopted by the District's Board of Directors.

TAX CLAUSE: In the event of the imposition of any new or increased tax or any payment in lieu thereof, in excess of that provided for under Article VIII, Section 11 of the Nebraska Constitution, by any lawful authority on the production, transmission, or sale of electricity, the rate provided herein may be increased to reflect the amount of such tax or in lieu of tax increase.

Effective: January 1, 2024

Approved: 11/9/23  Resolution No.: 23-55  Issued By: [Signature]

[Signature]