DISCO Professional Services

Your pre-assembled team of experts

"DISCO is a best-in-class discovery platform and their team of professionals are true partners in helping us leverage technology to simplify the discovery process and remain focused on our client work."

— Patrick Murphy, Partner, Quarles & Brady

DISCO Professional Services is a team of experts that provides personalized support throughout the entire ediscovery process. Utilizing better software that allows users to do things like ingest their data and run productions, our professional services team spends less time pushing buttons and more time on high-value consultative work that helps you focus on case strategy to win your case.

- **Complete offering:** Only DISCO offers software, services, and consulting under one roof. This collaboration creates efficiencies, cost savings, and a seamless experience for our clients.

- **Personalized expertise:** Our professional services team tailors their work to each aspect of your project, helping you stay laser-focused on the details of your case that matter most. It's why we have a satisfaction rating of 10/10 from 83% of our clients.

- **Flexible support:** DISCO meets our clients where they are, regardless of matter size or complexity. We can provide everything from full-service review to strategic consulting and ad hoc task assistance.

DISCO

DISCO Desk

DISCO Desk is our streamlined approach to accessing technical, feature, and professional services support with the click of a button — available to all clients (at no charge). This team of on-demand technologists has been trained to help with all client needs and ensures that users are matched to a person with the expertise that they need.

Project management

Comprising former practicing attorneys, ediscovery technologists, and expert consultants from leading ediscovery service companies, our project managers are more than administrators. From project planning and setting milestones to implementing AI workflows and QCing productions, we approach each project with an outcome-focused mindset.

Strategic consulting

DISCO's ediscovery consultants help you diagnose and resolve gaps in your discovery technology and processes. Our consultants come from Am Law 20 law firms, leading ediscovery providers, and the world's top corporations, where they worked on cutting-edge issues in ediscovery across the EDRM lifecycle.

Forensic services

DISCO provides a full suite of forensic preservation, collection, and consulting services. Whether collecting onsite or remotely, we use advanced forensic to provide fast and defensible collections. Since we own the full ediscovery process from collection to document review and trial, we remove unnecessary delays allowing you to start your review quickly.

Managed review

DISCO Managed Review consistently delivers document reviews that are on time and on budget by leveraging superior technology, processes, and review teams. We review documents 60% faster than the industry average, and we guarantee both your budget and deadline in your contract. This means once we set our price, you won't pay a dime more.

Data operations

Our team of technical experts can fix any data-related issue that arises in your case — from remediating corrupt files to running custom scripts to ingesting text and Slack messages — and make your data look beautiful. We offer repeatable and defensible processes, so spoliation is never an issue. No data type is too big, too small, or too complicated for our team.

DISCO University

Designed to help legal professionals learn quickly and immediately apply that new knowledge, DISCO University helps clients stay up to date with new features, industry best practices, and expert-vetted review strategies. Role-based learning paths give all users a modern learning experience and an opportunity to become DISCO Certified.