


## Turnaround

Depending on the complexity, most recoveries are complete within $2-3$ business days. Rush service may be available for an additional fee.

## What is recovered?

Our recovery service will recover all available images on the memory card which may include previously deleted images.

Why is my recovery larger than my card?
If we are recovering a card with RAW images, our software also recovers the JPEG image that is embedded in the RAW file. We recover these to give you another opportunity to recover missing images. This is what adds to the total data recovered.

## Limit of Liability

Submitting any tangible or electronic media, image, data, file, card, disc, device, film, print, slide or negative for any purpose, such as processing, printing, duplication, alteration, enlargement, storage, transmission, or other handling, constitutes an AGREEMENT that any loss or damage to it by our company, subsidiary or agents, even though by our negligence or other fault, will only entitle you to replacement with an equivalent quantity/size of unexposed photographic film or electronic media. Except for such replacement, our acceptance of the media, image, data, file, card, disc, device, film, print, slide or negative is without other liability, and recovery for any incidental or consequential damages is excluded. No express or implied warranty is provided.

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[^0]:    *Raw recoveries - recovered data may exceed card size due to recovery of RAW + embedded jpegs.

