# Bryan Zavestoski

Hi Vi'm Bryan... a product design leader focused on making B2B products more human while ensuring they're still connected to business goals

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## Experience

### Heap Analytics

#### Staff Product Designer, Growth and Data Ecosystem

Jan 2023 - Now

- Guided the design team in the implementation of our first <u>LLM offering</u>
- Led design strategy and direction for Growth and Enterprise teams, including creating processes for experimentation, design quality, and data-driven design
- Developed a system to ensure all feature and product updates were shared both in-app and externally
- Built, tested, and implemented a career leveling framework to be used across the design team
- Managed multiple designers and acted as interim VP of Design and hiring manager while VP was OOO

#### Senior Product Designer, Growth

Oct 2020 - Jan 2023

- Led the creation and growth of our PLG (product-led growth) motion from \$0 to >\$1m
- Designed onboarding, automation, and sign up (case study) features that led to nearly 2x activation rate
- Conducted foundational research to identify JTBD and core use cases for new customers
- Ran company-wide UX quick wins sprint to improve design quality and usability (<u>case study</u> on Heap blog)

#### Google Photos

UX Designer, Contract 2019–2020

- Designed <u>map-based search experience</u> which led to improved discovery workflows (<u>case study</u>)
- Created ML-driven photo filter system that allows users to find what they need with a single tap
- Improved feature entrypoints where A/B testing led to 5.5x increase in users and 4x increase in clicks
- Partnered closely with ML/AI/computational photography research team to develop photo editing features

## Zavzen Design (self-employed)

#### Product Design Consultant

2014-2019

- Thumbtack (two-sided marketplace): Streamlined service provider input flows which allowed instant match
- InVision (design tooling): Created a <u>UI animation course</u> taken by >3,500 students
- Top 3 asset manager (fintech): Developed 5-year forward looking plan to implement AI into their product
- Top broker dealer (fintech): Created design system that aligned client and broker dashboards
- Mysa School (edtech): Designed 0 to 1 product balancing administrator, teacher, student, and parent needs

## Experience cont.

TechValidate

UI Designer/Developer 2013-2014

AppStack

Production Designer 2012–2013

Class of 2011

## Education

UC Santa Barbara

Business Economics and Art History

3.86 GPA ■ Magna cum laude (High honors) ■ Dean's Honors every term, Regents Scholarship

**Courses included:** Graphic Design • Typography • Digital illustration • Intermediate drawing

# If I'm not designing, I'm probably...

Riding my bike ■ Baking sourdough ■ Building something out of wood ■ Playing with my dog