

Quality Policy Statement

For over a century, Plattco Corporation has been a trusted provider of top-of-the-line dry material conveying valves, custom valve design, manufacturing, and installation services both in the United States and internationally. We take considerable pride in our extensive expertise and strive to maintain our industry-leading standards of equipment manufacturing and personalized service for our valued customers.

Each member of the Plattco Team is dedicated to upholding the highest level of quality in their work. We provide comprehensive training and employ proven systems to ensure that our personnel achieve the standards required to maintain our reputation. While we always strive to deliver products that we are proud of, we understand that sometimes we fall short of our high standards. In such cases, we are committed to thoroughly investigating and promptly and effectively resolving any issues that our customers may encounter.

At Plattco, we are fully committed to achieving customer satisfaction by implementing rigorous quality processes, procedures, and policies designed to meet specific requirements outlined in ISO 9001:2015, which are described in our Quality Manual.

Our Quality Department regularly reports to the Chief Executive Officer on the implementation, status, and effectiveness of our quality system. Our unwavering commitment to continuous improvement is upheld through our Quality Assurance Management System, as well as through regular internal and external supplier audits and reviews.