

## IMAGE RECOVERY FROM MEMORY CARDS

If you have a memory card and your images have "disappeared", or you have accidentally deleted or formatted the memory card, then we may be able to help you.

**First of all, DO NOTHING to the card, and in particular, DO NOT TAKE ANY MORE PHOTOS ON IT!**

Bring in, or post, the card to us and we will use a variety of non destructive programs to analyse your card, and attempt to recover the files.

It is not always a quick process, and whilst we can make no guarantees, we will promise to do our utmost to find your files.

If we cannot recover any files, we will not charge you.

Recovery Fees are as follows:

Memory Cards up to 4GB	\$55 (includes files saved onto disc*)
Memory Cards over 4GB additional cost of drive)	\$85 (includes files saved onto a flash drive at additional cost of drive)

\* USB drives can be supplied at additional cost.

### File Transfer from memory cards to Disc

Memory cards to Disc	\$15 per disc
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### Mobile Phone Data Backup

Please note that with so many phones and variations we may not be able to get all your files from your phone. Photos "in the cloud" are not backed up as they are not stored on the actual device.

Setup/Handling Fee	\$110
Files to Disc	\$65 per USB (additional cost)