



REMOTE SUPPORT SERVICE AGREEMENT

By signing this form, you acknowledge that you have read, understood and agreed to the conditions and terms listed below.



SpeedGeek bills on an hourly basis and not by task, estimate or any prediction made by the technician or costumer. Payment is not subjected to the technician's performance or your acknowledgment of job completion but only to the amount of time spent performing service. All remote services are billed in 5-minute increments, with a 30 minute (\$60) minimum for all calls / sessions.



SpeedGeek's services are presented "as is" and do not conform to any manufacturer warranty or company policies. By signing this you agree that SpeedGeek and its individual technicians are not responsible for your hardware, software, personal files or data. Acquiring software and obtaining legal licenses for applications, programs and services are your sole responsibility.



All SpeedGeek agents are signed to a binding confidentiality agreement and we value all our customers discretion at all time. Your information, files, passwords or identity would not be diverged or released from our records without your written consent.



Remote hourly rate currently stands at **\$120 per hour**. Payment must be made within 31 days of service, otherwise subject to a 3% late fee per month. Our preferred payment methods are Venmo, Zelle, cash & checks but we also accept credit card payment & bank transfers.

NAME:

COMPANY:

DATE:

SIGNATURE:

SPEEDGEEK – Personal Computer Care

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