



COVID Safety Guidelines

The health and safety of the community visiting the tennis facilities we manage and our staff are our number one concern and priority. We have an approved COVID Safety Plan and staff are advised not to come to work if they have any symptoms of a respiratory illness. We implemented many additional cleaning practises and procedures to our normal operations and are following them diligently. Due to recent outbreaks in Victoria and NSW, all players and spectators are excluded from City Community Tennis facilities, must self-isolate and get tested for COVID if they have:

- attended any reported case locations listed on the NSW Health website <https://www.nsw.gov.au/covid-19/latest-news-and-updates>
- a flu, cold or any respiratory symptoms on the day or anytime up to 2 weeks before your booking

Note: even if you get a negative test, you must [stay in isolation for 14 days](#) (this is because it can take 14 days before you may show symptoms or test positive).

Should you, a family member or your child(ren) suspect you have symptoms of COVID please get a test and/or contact the National Coronavirus Health Info Line on 1800 020 080 for further advice. If you require translating or interpreting services, call 131 450.

You and your playing partners are required to read and agree to the following:

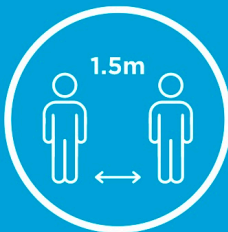
- Players booking a court **must record all player contact details** at the time of booking for contact tracing purposes
- Players and any of their playing partners must agree that they have not returned from overseas, have not visited Victoria or any of the reported NSW case locations in the last 14 days, do not have a flu, cold or any respiratory symptoms at the time of their booking or up to 2 weeks before their booking date
- Players must isolate if they have symptoms of a cold or flu, must get tested and inform us (we can issue you with a credit)
- Players can only book one court for up to two hours per day
- NO social gatherings permitted
- NO non-authorized non-City Community Tennis coaches permitted to coach
- Keep physical distance of 1.5 metres between yourself and others
- No handshaking, high fives or physical contact (touch racquets allowed)
- Enter and leave courts on time, please follow the 'play and go' rule
- Wait for previous players to leave the court before entering
- Wait for permission to enter our pro shop and keep 1.5 metre distance
- Bring your own hand sanitiser, water and equipment
- Use a tissue or glove to enter PIN codes on the security gate

Other Information

- No cash accepted in the office
- Change rooms and showers closed to the public, toilet available for emergencies
- Please come dressed and ready to play, do not use toilets to change in
- No tennis racquet hire - inexpensive racquets available for purchase
- Please stay informed of the latest [NSW Health COVID updates](#)
- Download the [COVID App](#) and activate when at the tennis facilities



We have a
COVID-19 Safety Plan
and are committed to
keeping you safe.



Physical
distancing



Hygiene and
cleaning



Record
keeping



Wellbeing of staff
and customers

> HELPING BUSINESS GET BACK TO WORK

Provide feedback on this business
at nsw.gov.au/covid-feedback



Practise simple hygiene by washing hands regularly



1 Wet hands

2 Apply soap

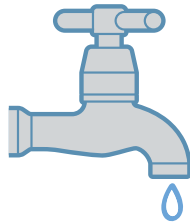
3 Lather & scrub



4 Rinse hands

5 Turn off tap

6 Dry hands



Spend 20 seconds washing your hands.

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Protect yourself from viruses



Clean your hands with soap and water, or hand sanitiser.



Cover your nose and mouth when you cough or sneeze.



Avoid close contact with anyone with cold or flu-like symptoms.



Stay home if you are sick.